



## **CITIZENS ADVICE BARNLSLEY (CAB)**

### **Central Area General Advice Worker**

**Hours:** 37 hours per week

**Salary:** Actual for 37 hours per week £25,724 per annum dependant on experience

**Contract status:** Fixed term to 31st March 2028

**Holiday entitlement:** 32 days annual leave and public holidays

**Pension:** Matching 5% employer's contribution

#### **Staff benefits package**

- Employee Assistance Service
- On Demand GP
- Discounts on hundreds of retailers
- Deals for family activities and holidays

**Holiday entitlement:** 32 days annual leave + public bank holidays (pro rata)

**Funded by: Central Area Council**

We are excited to announce that we are currently seeking to recruit General Advisors to join our thriving charity at Citizens Advice Barnsley.

The purpose of the role is to provide tailored advocacy, advice and support to individuals and families struggling with various issues, and provide them with help to overcome those issues and prevent them from falling into similar situations again.

Whilst the successful candidate will ideally have experience of delivering general advice and have completed their training to do so, we are open to applications from candidates who require training to attain general advice certificate standard.

Candidates should be able to demonstrate excellent communication skills, with good understanding of interviewing skills and general advice work.

**For an application pack and guidance notes please see [www.barnsleycab.org.uk](http://www.barnsleycab.org.uk)**

**Closing date: 12 noon 23rd January 2025**  
**Interviews will be held on: Tuesday 18th February 2025**